

SHABISTA YASEEN PATNE

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DATA ANALYST

Results-oriented Data Analyst with a proven track record in leading impactful data science and analytics initiatives for both digital and non-digital services. Experienced in developing and implementing data policies, statistical analysis, and data visualizations to optimize service delivery. Adept at mentoring teams, conducting workshops, and leveraging analytics to drive evidence-based decision-making in complex enterprise environments.

EXPERIENCE

MentaMorph

Data Analyst

2023

- Spearheaded data-driven assessment of MentaMorph, a financial literacy platform, by collecting, cleaning, and analyzing data from various sources using Excel and Python.
- Collaborated with stakeholders to optimize MentaMorph, achieving a significant 20% boost in user engagement and retention rates.
- Created and presented data visualization dashboards and reports using Tableau and PowerPoint, highlighting key findings and recommendations for improvement.

Walmart

Cashier

2023 – Current

- Delivered exceptional customer service while seamlessly multitasking between cashiering and salesfloor operations, enhancing the shopping experience, and fostering customer loyalty.

Associate

2022

- Strategically collaborated within a team to effectively stock shelves overnight, guaranteeing a well-prepared sales floor for the following day.

Accenture

Associate Software Engineer

2022 – 2023

- Specialized in Oracle EBS HRMS Techno-Functional and Taleo Consultant roles, with expertise in Oracle Work Structures and Taleo recruiting.
- Automated Oracle Work Structures, resulting in an 80% reduction in effort.
- Developed alerts, reducing Taleo recruiting errors by 50%.
- Successfully resolved critical incidents in Core HR, Payroll, and Taleo recruiting using SQL.
- Enhanced application functionality, reducing daily task time by 30%.
- Earned recognition as an exceptional team player.

Aptus Software Labs

Trainee Engineer

2020

- Conducted research on durable functions and implemented efficient data transfer with Kafka.
- Developed Python programs for streamlined data retrieval and improved data management.
- Innovatively sorted data in Redis, reducing data management time by 25%.

SKILLS & CERTIFICATIONS

TECHNICAL SKILLS:

Certified Programming: Python, R

Database Management: SQL, PL/SQL

Data Visualization: Power BI, Tableau, MS Visio

Productivity Software: Microsoft Office 365 Suite (Advanced MS Office: Excel, PowerPoint)

Operating Systems: Windows, Linux, Unix

Specialized Areas: Business Analysis, Process Optimization, Microsoft Azure, ETL

SOFT SKILLS:

Communication, Complaint Management, Customer Service, Problem-Solving, Critical Thinking

CERTIFICATIONS:

- Google Data Analytics Professional Certificate
- Google Business Analytics Professional Certificate

PROJECTS

Personalizing emails for efficient advertisement in the field of marketing

Tools & Sectors: Advanced Data Analysis | Marketing, Customer Engagement | Python, Automation
Applied advanced data analysis and automation techniques to segment customers based on shopping behavior and preferences. Developed and executed a personalized email content generation system, showcasing proficiency in data-driven decision-making and automation.

Analyzing performance and customer preferences in NYC's Green and Yellow Taxi

Tools & Sectors: Advanced Data Analysis | Transportation, Consumer Preferences | PowerBI, Python
Utilized advanced data analysis techniques to dissect customer preferences and factors influencing the choice between green and yellow taxis in New York City.

Predict queue time waiting using Machine Learning

Tools & Sectors: Machine Learning Algorithms | Customer Service

Applied machine learning algorithms including regression and time series analysis to accurately predict queue wait times, significantly improving customer satisfaction by optimizing staffing levels and reducing wait times.

COVID-19 Data Analysis with SQL

Tools & Sectors: SQL, Data Manipulation, Data Analysis | Healthcare

Demonstrated proficiency in SQL data manipulation, analysis, and working with large datasets by creating and manipulating two global SQL tables containing COVID-19 data. This project provided valuable insights during the pandemic.

EDUCATION

Georgian College

P.G. Data Analytics (Dean's List) **2023**

P.G. Artificial Intelligence **2022**

University of Mumbai

B.E. Electronics and Telecommunication **2016 - 2020**

VOLUNTEER EXPERIENCE

FIRST **2023**

Robot Inspector

As a Robot Inspector for FIRST, I executed meticulous inspections, conducted weigh-ins, and facilitated mentor-student interactions. I ensured strict adherence to inspection protocols, contributing to the seamless functioning of the event.

The Institution of Electronics & Telecommunication Engineers (IETE) **2017 – 2021**

Student Volunteer

As an active member of IETE, I contributed to organizing significant events like Blood Donation Drives and Tree Plantation Drives. My role involved providing crucial support to the staff throughout these meaningful initiatives.

Training And Placement Cell, MHSSCOE **2017 – 2020**

Student Placement Head

During my tenure as the "Joint TPO Head" for the Electronics and Telecommunication department, I orchestrated a series of impactful pre-placement trainings, workshops, seminars, and mock interviews. This initiative honed students' abilities to navigate demanding workplace scenarios effectively.